



Your On-Line Account Access



Rev. 04/29/09

How To Access Your Account On-Line

- To access your account, connect to the internet through your internet provider - you will need a browser with 128-bit encryption such as Internet Explorer or Netscape
- Connect to SLCU's website at www.slcu.com
- Click on the "slcu@home account access/e-statements/bill pay" button located in the upper right of the home page just above the office locations listing
- Click on the "account log in" button
- Type in your Account Number
- Click on the "Password Page" button
- Type in your Temporary Password
- Click on "login"
- This will bring up "The Enrollment Process" screen
- Click on "Continue"
- This will bring up a "Complete The Enrollment Process" screen
- On this screen you will see a "Security Image" and a "Personal Phrase"
- You have the option to select a different image and type in a different personal phrase if you choose
- You may also change this at a later time by clicking on the "Services" button
- Click on "Continue"
- This will bring up an "Enhanced Security Enrollment" screen
- You will select 3 challenge questions from the drop down boxes
- Click on "Continue"
- This will bring up another "Enhanced Security Enrollment" screen
- You will type in the answers to the 3 challenge questions you selected
- You will also select whether or not you want your computer set up as a "public computer" or a "personal computer"
- Please note: if you select "personal computer" the 3 challenge questions will not appear again, if you select "public computer" each time you login one of the 3 challenge questions will appear and you will need to type in the answer
- Click on "Enroll"
- This will bring up a "Change Password" screen
- Type in the Temporary Password you were given (it is case sensitive) in the box for "Old Password"
- Press Tab
- Type in a New Password - must be a minimum of 7 characters with a combination of alpha and numeric
- Press Tab
- Type in the same New Password again
- Click on the "Change Password" button
- This will bring up a "Change Secret Word" screen
- Type in your "Secret Word"

- Click on "Update"
- The "Account Summary" screen opens - please note your secret word will always appear underneath your personal welcome and your name
- You now have on-line access to your account information
- To log out, click on the "Log Out" button on the left
- Click on the "Close My Browser" button
- To change your "Secret Word" or "Update Your Enhanced Security" (your Security Image and Personal Phrase, click on the "Services" button and then click on the appropriate heading, i.e., "Change Secret Word"

Account Agreement

By completing and signing the attached application, I am applying for a Password for use with slcu@home at Soo Line Credit Union (SLCU).

It is my understanding that my Password may be used to perform certain account inquiries and/or transfers from my personal computer via the internet.

I am responsible for the safekeeping of my Password and for all transactions via slcu@home. I understand that I am responsible for disclosing my Password to another person whether through intentional, accidental or negligent action, that I am responsible for such transactions.

I waive all present and future claims against SLCU and release SLCU from all responsibility for loss or damage not caused by SLCU's negligence which I might incur through unauthorized transactions of any kind from my account(s) through the custody and use of my Password.

If I default in any amounts I owe under this agreement, I agree to pay any and all attorney fees and collection costs incurred by SLCU to the extent allowed by law.

I understand that SLCU reserves the right to discontinue access to slcu@home without notice and will not be liable for failure to honor any slcu@home transactions.

Amendments to this agreement may be provided to me in accordance with applicable laws, and restatement of terms. The use of slcu@home is subject to such terms, conditions and requirements as SLCU may establish from time to time. Transactions made through slcu@home are subject to verification by SLCU.

Please keep this agreement for your records.



Please print

- Detach Here -

slcu@home sign up application

Member Name _____ Acct. # _____

Street Address _____

City _____ State _____ Zip _____

Daytime Phone _____ Evening Phone _____

E-mail Address _____

YES, sign me up for E-STATEMENTS!

By signing below, I agree to the terms and conditions reflected in the application agreement that governs the use of slcu@home.

Please give us a call at 877-634-0020 or 800-355-7528 so we may provide you with a temporary password to access your account online. The first time you access your account online you will need to use your temporary password as you will be prompted to change your password as part of the initial login procedures.

Signature _____ Date _____